



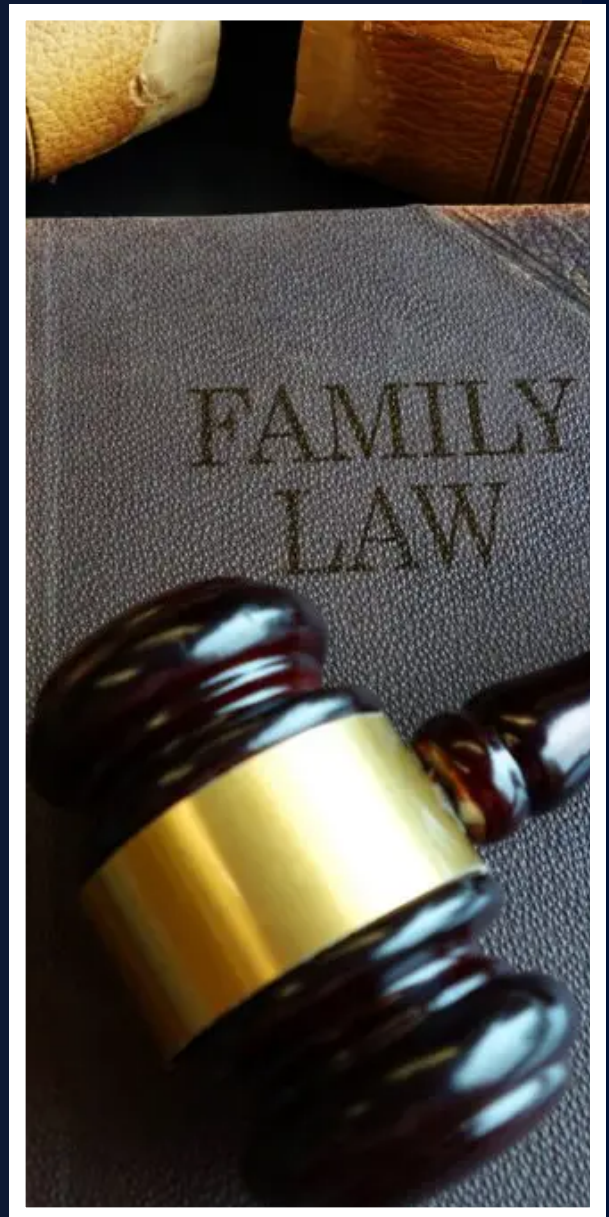
THE VAULT

UNLOCKING POTENTIAL CIC

07939 580501
emma@openupthevault.co.uk
www.openupthevault.co.uk

UNLOCKING POTENTIAL AMPLIFYING
VOICES
DELIVERING OUTCOMES

- Spot purchase available
- Open to subcontracting
- Responsive, compliant, outcome-focused



ABOUT US

A BIT ABOUT THE VAULT- UNLOCKING POTENTIAL CIC

The Vault Unlocking Potential CIC is a Community Interest Company delivering independent, high-quality advocacy services across statutory and non-statutory frameworks. We ensure voices are heard, rights are upheld, and meaningful outcomes are achieved, particularly within complex safeguarding and decision-making environments

STATUTORY ADVOCACY

- **CHILD PROTECTION**

Child Protection Conference
Advocacy

- **LOOKED AFTER CHILDREN**

Looked After Children & Care
Planning Advocacy

- **ADULT SAFEGUARDING**

Adult Safeguarding & Care Act
Advocacy

- **MENTAL CAPACITY**

Mental Capacity & Best Interest
Support

- **SAFEGUARDING**

Complex multi-agency
safeguarding processes

- **MENTAL HEALTH ADVOCACY**

Specialist, independent advocacy for
people detained or under restriction
under the Mental Health Act 1983.

NON-STATUTORY ADVOCACY

CHILD PROTECTION CONFERENCE
ADVOCACY

MEETING ATTENDANCE AND
PREPARATION

SUPPORT TO EXPRESS VIEWS,
WISHES AND FEELINGS

SYSTEM NAVIGATION AND
PROFESSIONAL CHALLENGE

COMMUNITY ADVOCACY

OUTCOMES & IMPACT



Improved
engagement in
statutory processes

Clear
communication of
individual voices

Reduced conflict
through structured
advocacy

Our advocacy work supports:

- Improved engagement in statutory processes
 - Reduced conflict and escalation
 - Clearer, defensible decision-making
 - Increased confidence and understanding for individuals and families
 - Consistently positive professional feedback
-



HOLLIE GRANT SOCIAL WORKER
DURHAM FAMILIES FIRST

“Emma advocated robustly while maintaining a clear understanding of statutory frameworks and safeguarding responsibilities. She challenged appropriately, remained solution-focused, and supported structured professional dialogue in high-conflict situations.”



CARLA SKIPPER SUPPORT COORDINATOR HOME GROUP LEARNING DISABILITIES TEAM

Emma demonstrated a strong understanding of child protection procedures and the statutory framework underpinning the Public Law Outline.

She engaged effectively with multi-agency professionals, ensuring safeguarding concerns were addressed appropriately while maintaining focus on the welfare of the parent and child.

Emma adapted her communication style to meet individual needs, promoted the individual's voice, and worked collaboratively with housing support services. Her practice reflected a person-centred, rights-based approach, balancing empathy with clear awareness of risk.

She remained calm and professional in complex situations, and her contribution supported the family to engage with services and work towards improved stability and safety.

AYSHA CHAUDHARY
INDEPENDENT
REVIEWING OFFICER
DURHAM COUNTY
COUNCIL

Emma consistently demonstrated strong advocacy skills, ensuring that parental views, wishes and feelings were clearly communicated during Child Protection Conferences. She was well prepared, professional, and respectful of safeguarding processes while remaining focused on meaningful engagement.

Her approach was calm, balanced, and ensured voice was heard without minimising risk. Emma is a strong asset within advocacy.



SARAH BURN AUTISM SPECIALIST SOCIAL WORKER

“Having collaborated closely with Emma in the context of neurodivergent advocacy and support, I have witnessed firsthand the profound impact of her work, specifically with autistic women navigating the complexities of Children’s Services.

Emma possesses a rare and highly effective combination of systemic knowledge and genuine empathy. In an arena that is often fraught with high emotions and procedural density, she remains a grounded, stabilising force for her clients. My clients and I have consistently reported positive outcomes. More importantly, clients report a feeling of being truly understood under her guidance.

One of the most significant attributes Emma brings to her practice is her commitment to a boundaried approach, “doing with” instead of “doing for” to empower clients and reduce the all-too-common impact of learned helplessness, when clients feel stripped of agency.

She expertly navigates this by providing support that empowers the individual rather than fostering dependency. Her methodology ensures that the women she works with develop the tools and confidence to advocate for themselves and their families in the long term.

Her work is not just a service; it is a critical necessity for equitable access to justice and support for autistic women. I recommend her without reservation for any project, panel, or individual case requiring high-level advocacy and systemic insight.

FRASER NEILL

Foundation For Good CEO



FOUNDATION
FOR GOOD

“Emma has been an invaluable partner in supporting individuals with complex needs. She identified safeguarding concerns quickly, took appropriate action, and ensured the correct support was in place. Her professionalism and commitment to safeguarding make her a standout practitioner.”



EMILY HILL
SOCIAL WORKER DURHAM
SOUTH FAMILIES FIRST

“Emma has advocated exceptionally well for a vulnerable adult, adapting communication effectively and ensuring their voice was consistently represented in professional settings. She challenges barriers constructively and contributes meaningfully to positive outcomes through strong collaboration.

About Emma Bell

Emma is a specialist in complex health and social care advocacy, with over 25 years' frontline and leadership experience across statutory, commissioned, and voluntary sector services.

She has extensive experience supporting:

- Children and young people with SEND and SEMH needs
- Adults with neurodivergence, disabilities, and mental health needs
- Families navigating complex statutory systems

Emma combines hands-on statutory expertise with strategic leadership, delivering legally robust, outcome-focused solutions for commissioners and multi-agency partners.



“I am passionate about social justice and achieving meaningful outcomes. I work to ensure individuals are heard, empowered, and supported to challenge inequality and build confidence in their own voice.”

Emma Bell

Emma was the first transitions practitioner in the UK to secure successful judicial DoLS applications supporting young people into independent living.

Qualifications

- Level 6 Graduate Diploma in Health & Social Care
- Level 5 Registered Managers Award
- Level 4 Independent Advocacy
- Level 4 Advanced Diploma in Forensic Mental Health

Specialist Expertise

- Safeguarding and statutory frameworks
- Mental Capacity Act (MCA) & DoLS
- Court of Protection processes
- Continuing Healthcare (CHC)
- Risk management and complex casework
- Leadership & Innovation
- Emma is recognised for her credible, relational approach, enabling effective collaboration across:
 - Local authorities and NHS commissioners
 - Legal professionals
 - Multi-agency safeguarding partnerships

Commissioning & Referrals

We welcome:

- Spot purchase requests
- Subcontracting arrangements
- Short- and long-term commissioning
- Pilot projects and service development discussions

REFERRALS ACCEPTED FROM:

- LOCAL AUTHORITIES • NHS / ICBS
- COMMISSIONED PROVIDERS • VCSE PARTNERS

Community Interest Company – not-for-profit,
reinvesting surplus into community benefit.



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